

General

- Cruises are confirmed when the required booking fee 20% of total function cost is received. Monies to be paid must be paid by forwarding cheque, money order to PO BOX 6488 North Ryde NSW 2113 or paid in cash by prior arrangement.
- For private or group cruises - all monies need to be paid 14 days prior to the cruise date and final numbers need to be advised.
- For any bookings made via the web-site, the user must be over the age of 18 years or supervised by a parent who agrees to the contract and the minor's use. The user must be truthful in information disclosed on the site and agrees to what he/she is booking and agrees to pay for it.

Refunds

- If the cruise is cancelled by Fusion Cruises (FUSION CRUISES) due to mechanical, safety, weather or reasons beyond our control, FUSION CRUISES will refund payments made. No additional refund or compensation will be given.
- Booking fees are only refundable should Fusion be able to replace your cruise with another of similar value, and then your funds paid will be refunded less \$200 handling fee. If you wish to reschedule to another date, a new deposit must be paid, any previous paid amounts will be refunded less \$200 fee only if or when a replacement cruise of similar value can be obtained for the original function date.
- Booking fees are only refundable on private cruises if cancellations are received at least 60 days prior to the cruise date.
- For group bookings, which do not involve a private cruise, 30 days is required for cancellation.
- In special events such as Christmas Function high peak season (15th Nov to 31st Dec) and calendar marked festive season events such as New Year's Eve, Christmas Day, Boxing Day, Australia Day, no refund for cancellation is available.
- No refund is given for "No show guests"

Departing

- We recommend that your guests be advised to arrive at the pick up point at least 20 minutes before the designated time to avoid disappointments. Water taxi transfers for late guests can be arranged but are generally discouraged.
- Cruise details will be confirmed with booking. FUSION CRUISES reserves the right to change the departure schedule at any time as necessary due to weather conditions or other reasons. FUSION CRUISES reserves the right to cancel tours, itineraries and days of operation as required.

Safety

- In the interests of safety no smoking is permitted on all areas of the first level, second level and other enclosed areas of the boat.
- Top deck area is limited to a maximum of 83 persons at a time, no one is allowed outside the rails area.
- No intoxicated person will be permitted to board the boat.
- For your own safety and comfort, high heels are not recommended.
- Fusion Vessel has a maximum capacity of 400 passengers.
- The Captain of the vessel is in charge and has complete authority of the vessel and passengers.

Breakages

- The organizer shall be liable for any damage to the vessel, furnishings and equipment caused by himself/herself and any member of his/her party or invitees at cost plus 35% handling/management fee.

Children

- Children under the age of 2 years are free. All children must be accompanied by an adult responsible for their safety.

Special notes

- Fusion Cruises reserves the right to amend charges of service as required.
- Any breakages or damages must be paid for.
- No food or beverages may be brought onto the boat unless written authorization from Fusion Cruises Management is given.
- FUSION CRUISES reserves the right to refuse entry to persons intoxicated, any person engaged in inappropriate and illegal activities will be asked to disembark at the nearest wharf.
- The organizer and any member of his/her party or invitees accept and acknowledge embarking on this vessel at their own risk, and FUSION CRUISES will not be liable or responsible for any injury or death to passengers arising or due or partly due to some negligent act or omission by FUSION CRUISES or its staff.
- Fusion Cruises requires \$1,000 bond for every cruise. Any Bond refund will be paid/mailed 48 hours after the function, subject to satisfactory inspection for damages.
- Payment of deposit constitutes that you have read and accept the above terms and conditions.